

WPL Multi-year Accessibility Plan

AODA Topic	Description	Year
Accessibility Policies	Update Procurement Policy	2013
	Update Customer Service Plan	2013
	Update Accessibility Policy	2013
Access to materials	Browsealoud	2013
	Zoomtext	2013
	JAWS	2015
	FM Assisted Listening Device	2013
Training	Provide training to all staff and volunteers on Customer Service Standard and Library particular AODA requirements.	2013
Multi-year accessibility Plan	Being completed and will be posted on website and paper copies available.	2013
Self-serve Kiosks	Kiosks are accessible and will continue to be procured to ensure accessibility.	2013
Feedback	Create large print feedback forms. Allow feedback via email, phone, in print. Management will respond in 5 days.	2013
Outreach	Reaching out to CNIB, Hearing Impaired, etc to communicate what WPL has to offer	2014
Accessible Websites and Web Content	Documents being converted to accessible format - conform to WCAG and can be used with JAWS	2014
	Implement Children's accessibility tools (i.e. jelly bean switches)	2014
	Investigate Children's "games computers" to see if there is a replacement model that will improve accessibility	2014
Materials & Resources Available [rev. 07/14]	Register WPL with the <i>Centre for Equitable Library Access</i> (CELA). Begin offering CELA registration to Waterloo residents with print disabilities.	2014
	Accessible collections: CD audiobooks, Large Print books, e-books, e-audiobooks	existing
	Introduce a CELA Daisy book deposit collection	2015
Resources Accessible	Optical Recognition Scanner	2015
Resources Accessible	Investigate Kurzweil camera reading technology and text-to-speech software	2015

Building	Re-work McCormick Library counter to make it have a section that is accessible	2015
Building	Re design the Circulation Area in the Main Library. Make membership area more accessible, more terminals, self check , etc.	2017
Training	Provide training on requirements of Information and Communication Standard. Through online webinar or workshops. Will provide training on relevant accessibility software as it is installed and updated on our machines.	2015
Accessible Websites	Completely accessible WPL website	Sep-16