

# IT Specialist

John M. Harper Branch, Full-Time Permanent, 35 hours/week

We're searching for an information technology professional with strong analytical and problem-solving skills. A continuous learner with the ability to pick up new technology quickly. Someone with excellent interpersonal skills and the ability to manage multiple tasks and priorities.

## What you'll do:

Regularly utilize various monitoring tools to actively detect and respond to cybersecurity threats or issues.

Configure, maintain and monitor WPL's firewall and virtual infrastructure. Resolve issues and incidents as necessary.

Install, configure and perform ongoing maintenance of Linux servers.

Provide secondary support for integrated library system (ILS), library technology and desktop support for staff and customers.

Website support including webserver maintenance and updates.

## What we're looking for:

Minimum two years network administration experience including front-line tech support.

Working knowledge of Linux server maintenance, antivirus monitoring and virtual infrastructure administration.

Hands-on experience with firewall configuration and maintenance.

Experience with cyber security tools and integrated library systems is an asset.

Minimum 2-year diploma in Computer Science, Systems Engineering or a related field.

Valid drivers' license and access to a vehicle.

Schedule is Monday to Friday, 9:30 a.m. – 5:30 p.m. Flexibility for on-call responsibilities on some evenings and weekends is required. Must have the ability to work at any library location within Waterloo.

The starting wage \$61,971 annually (level F). Benefits and OMERS pension provided. WPL offers a casual work environment, support for professional development and *your birthday off with pay!*

**To apply**, please submit your cover letter and resume by **May 10, 2024 at 4:00 p.m.** to [jobs@wpl.ca](mailto:jobs@wpl.ca)

*The Waterloo Public Library welcomes applications from diverse backgrounds including Indigenous persons, Black persons, persons of colour, persons with disabilities, LGBTQ2S+ persons and others that will contribute to the broadening of our ideas and experiences. For persons with disabilities, accommodations will be available upon request for any aspect of the recruitment process.*